



Temporary Research Access Code (TRAC) FAQ

Get on TRAC at your Palm Beach County Library!

Who is eligible to use this service?

This service is only for use by residents of the Palm Beach County Library System service area. The Palm Beach County Library District is a special taxing district that provides library services to unincorporated areas of the County and the following municipalities:

Atlantis, Belle Glade, Briny Breezes, Cloud Lake, Glen Ridge, Greenacres, Haverhill, Hypoluxo, Juno Beach, Jupiter, Jupiter Inlet Colony, Lake Clarke Shores, Loxahatchee Groves, Mangonia Park, Ocean Ridge, Pahokee, Palm Beach Gardens, Palm Beach Shores, Royal Palm Beach, South Bay, South Palm Beach, Tequesta, and Wellington.

Residents of cities in the Library Cooperative are also eligible to use this service. The Library Cooperative of the Palm Beaches includes: The Palm Beach County Library System, Boynton Beach City Library, Delray Beach Public Library, Lake Park Public Library, Lake Worth Public Library, Lantana Public Library, North Palm Beach Library, Palm Springs Public Library, Riviera Beach Public Library, and West Palm Beach Public Library.

What is a Temporary Research Access Code (TRAC)?

PBCLS Temporary Research Access Codes allow users instant access to the majority of our electronic resources including practice tests, magazine and newspaper databases, encyclopedias and much more. Users who would like to check out library materials or download eBooks or audiobooks will need to get a Palm Beach County Library card.

How do I get a Temporary Research Access Code (TRAC)?

Fill out and submit the [online sign-up form](#). Within minutes, you will receive your Temporary Research Access Code by email, valid for 30 days.

I have a library card. Do I need a Temporary Research Access Code (TRAC)?

If you have a Palm Beach County Library card, you do not need a TRAC. Your library card serves as full access to our online resources, including downloadable eBooks and eAudio.

Will my TRAC expire?

Temporary Research Access Codes are valid for 30 days. After this time, you may reapply for a new TRAC.

Can I download eBooks or eAudiobooks with a TRAC?

Temporary Research Access Codes are valid for many of our electronic resources. If you are interested in checking out eBooks, eAudiobooks, or materials from your local library, you need a library card. For more information about applying for a library card click [here](#).

What if I lose my TRAC?

To replace a missing TRAC, simply reapply using the online sign-up form to receive a new number.

How do I get a library card?

Please call, visit one of our locations or click [here](#) for more information on obtaining a Palm Beach County Library card.